



SUPAGAS IS A SUPPLIER OF QUALITY GAS PRODUCTS USED THROUGHOUT INDUSTRY AND IS COMMITTED TO COMPLY WITH THE REQUIREMENTS OF ISO 9001 AND TO CONTINUALLY IMPROVE THE EFFECTIVENESS OF OUR QUALITY MANAGEMENT SYSTEM.

We will do this by:

- Setting both Short Term and Long Term objectives and review these objectives on a regular basis with top management to measure our success and review their adequacy.
- Reviewing the Quality Management System and the Quality Policy on a regular basis to ensure suitability and effectiveness to the organisation.
- Motivating and training staff for continual improvement of the quality standard of Supagas products.
- Facilitating risk based methodologies to continually develop and improve systems
- Co-operatively working with our suppliers and customers to continuously improve the quality of products and services supplied to Supagas.
- Understanding the needs and expectations of interested parties to Supagas
- Providing a safe environment for both our employees, contractors and the wider community.
- Implementing and maintaining a continual improvement in attitude and the approach to quality throughout the organisation.
- Providing quality products and meeting all customer and applicable statutory requirements pertaining to our field of supply.
- Handling customer feedback and complaints in a friendly, timely and professional manner.

All employees must be committed to this Quality Policy. This policy is reviewed bi-annually.

Paul Berman  
Managing Director

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