



NEW LPG CYLINDER VALVE!

The new LCC27 valve connection has arrived!!!! Over the next 10 years, all 3.7kg, 8.5kg and Heatagas LPG cylinders will have their existing Type 21 POL valve phased out, and a new Type 27 LCC27 valve will be installed. At the same time, all new LPG appliances will be manufactured with a matching LCC27 appliance connection on the regulator end of the gas hose.

01

WHY IS THE CHANGE HAPPENING?

The State and Territory Government authorities mandated that some modern safety features which are available in other valves be introduced to the Type 21 POL connection for LPG cylinders under 25 litres water capacity. State legislation and Australian Standards were changed to make the new valve and connector a legal requirement. Supagas ensures all its activities comply with legislation and standards, therefore, we'll be changing our BBQ and Heatagas cylinder valves to comply.

02

WHAT CYLINDERS ARE INVOLVED?

LPG cylinders under 25 litres water capacity. For Supagas customers, that means our 3.7kg and 8.5kg SupaSwap cylinders, our Heatagas LPG cylinders, plus our Homegas cylinders that are used for BBQs and patio heaters.

03

WHEN IS THE CHANGE HAPPENING?

From October 1st, 2021, new LPG appliances like barbeques and patio heaters will begin appearing in stores with the new LCC27 appliance connection on the regulator end of the gas hose. To coincide with the release of the new appliance connection, Supagas will begin to stock SupaSwap cages with a combination of the existing Type 21 POL valve cylinders, and the new LCC27 valve cylinders.

04

WILL I NEED TO BUY NEW APPLIANCES TO MATCH THE NEW VALVE?

No, there is no need for customers to rush out and purchase new appliances. The same cylinders you're currently using which have the existing Type 21 POL valve will still be readily available from every SupaSwap cage. Also, the existing Type 21 POL connection on the regulator end of your appliance hose will safely screw into the new LCC27 valve.

05

CAN I USE MY EXISTING POL VALVED CYLINDER ON A NEW LCC27 APPLIANCE?

If a customer purchases a new appliance after October 1st, 2021 and it has an LCC27 appliance connection, the customer must purchase an LCC27 valve cylinder from their local SupaSwap retailer. If they mistakenly purchase a Type 21 POL valve cylinder, the connection won't work, so they must take the cylinder back to their place of purchase and swap it for an LCC27 valve cylinder.

06

HOW DO I AVOID CONFUSION WHEN PURCHASING A SUPASWAP CYLINDER?

When you purchase a SupaSwap cylinder, you simply need to match the cylinder valve with the appliance connection you have on your appliance at home. Colour-coded guidance material will be made available at the place of purchase to assist you with selecting the correct cylinder.



IF I CHOOSE THE WRONG CYLINDER, CAN I USE AN ADAPTOR TO MAKE THE CONNECTION?

Attempting to use an adaptor between the appliance connection and the valve is illegal and has led to many more incidents in countries overseas where a similar valve connection change was implemented.



LCC27 VALVE + LCC27 APPLIANCE CONNECTION

This connection combines the safety improvements of the valve and the appliance connection to provide the optimal safety benefits for the consumer.



TYPE 21 POL VALVE + TYPE 21 POL APPLIANCE CONNECTION

This connection provides the same combination of valve and appliance connection that consumers have become familiar with over decades. When used correctly, this combination provides the consumer with a safe connection.



LCC27 VALVE + TYPE 21 POL APPLIANCE CONNECTION

This connection will still work safely, but the optimal safety benefits are derived when pairing the LCC27 valve with an LCC27 appliance connection.



TYPE 21 POL VALVE + LCC27 APPLIANCE CONNECTION

This connection is incompatible. Consumers should return to their SupaSwap supplier and exchange the Type 21 POL cylinder for an LCC27 cylinder.



Choose this cylinder if your connection looks like this

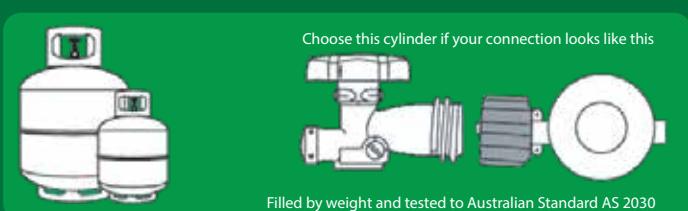


Filled by weight and tested to Australian Standard AS 2030

TYPE 21 POL VALVE LABEL

White background label with green print showing the Type 21 POL valve connecting to Type 21 POL appliance.

Scan to view,
download & print.



Choose this cylinder if your connection looks like this



Filled by weight and tested to Australian Standard AS 2030

NEW LCC27 VALVE LABEL

Green background label with white print showing the LCC27 valve connecting to LCC27 appliance connection.