



How to change my Password on the Portal

Step 1: If you don't remember your password at all then please follow the instructions below to receive an email to reset your password

Account Login for Online Customer Portal

Email Address:

Password:

Login

Forgotten Your Password?

Enter your email address to send your reset password email.

2 Email Address:

3 Submit

Skip Step 1 if you can login to Supagas Customer Portal using existing password and go to Step 2

Step 2: Click on My Account on Top Right Corner

Account Overview My Orders Pay Invoices Document Delivery My Profile Logout

View Paid Invoices

Outstanding Invoices

Statement Ref	Remaining Balance	Status
<input type="checkbox"/>		Overdue for 57 days
<input type="checkbox"/>		Overdue for 85 days
<input type="checkbox"/>		Overdue for 90+ days
<input type="checkbox"/>		Overdue for 90+ days

No Invoices Selected \$0.00 TOTAL Pay now

Step 3: Click on "My Profile" >> then change your New Password and hit **Submit**

Tip for Strong Password

- Is at least eight characters
- Doesn't contain your username, real name or company name
- Doesn't contain a complete word
- Is significantly different from previous passwords
- Contains uppercase letters, lowercase letters, numbers and symbols

The screenshot displays the SUPAGAS website interface. At the top, the SUPAGAS logo is visible with the tagline 'YES WE CAN!'. Navigation links include 'For Home', 'For Business', and 'About Us'. A search bar and 'My Account' link are also present. Below the navigation, a menu bar shows 'Account Overview', 'My Orders', 'Pay Invoices', 'Document Delivery', 'My Profile' (highlighted with a red box), and 'Logout'. The main content area is divided into two sections: 'My Information' and 'Change My Password'. The 'My Information' section includes input fields for Email, Given Names, Family Name, and Phone, along with a 'Subscriptions' checkbox for 'Newsletter' and a 'Submit' button. The 'Change My Password' section, outlined with a red border, contains input fields for 'New Password' and 'Confirm Password', and a 'Submit' button.