



How to find Outstanding Balance on Account

Step 1: Login to Supagas Customer Portal using your Credentials

If you need help for password reset then refer to our FAQ document for help on Password Reset


Step 2: Please click on “Account Overview” and you can see your outstanding balances on right

If you are managing multiple accounts, then go to step 3 to check other accounts’ outstanding balance

CALL NUMBER	LOCATION	CUSTOMER REF	DELIVERY DATE	ITEM	QTY DELIVERED	QTY RETURNED
6137219		PO9999	TBA	10171R LPG 8.5kg Heatagas	1	0
6137218		PO9999	TBA	30134R Fire Lamp Heater Bronze	0	0
6137217		PO9999	TBA	10171R LPG 8.5kg Heatagas	1	0
6137216		PO9999	TBA	30132R Patio Heater SS	0	0
6122313			TBA	10171R LPG 8.5kg Heatagas	1	0
6122312			TBA	31155R Patio Heater SS C.O	0	0
6122311			TBA	10171R LPG 8.5kg Heatagas	1	0

Outstanding Balance	
Current	\$0.00
30 Days	\$130.90
60 Days	\$0.00
90+ Days	\$0.00

Step 3: Please click on Switch icon as showing in screenshot below marked as “1”, that will pop-up all your debtor accounts to choose the one you need to check the outstanding balance on.



Account OverviewMy OrdersPay InvoicesDocument DeliveryMy Profile

Change Customer Debtor

Change your current user debtor, please select the new debtor

C1 [REDACTED] (VIC)

C1 [REDACTED]

C1 [REDACTED]

C3 [REDACTED] (QLD) P/L

C7 [REDACTED]

C7 [REDACTED]

Enquire Now

Enquire Now

Pay Now

Customer Selection

[REDACTED]

ORDERS

CALL NUMBER	LOCATION	CUSTOMER ID	ITEM	QTY ORDERED	QTY RETURNED
6137219	[REDACTED]	PO9999			
6137218	[REDACTED]	PO9999			
6137217	[REDACTED]	PO9999	TBA 10171R LPG 8.5kg Heatagas	1	0
6137216	[REDACTED]	PO9999	TBA 30132R Patio Heater SS	0	0
6122313	[REDACTED]		TBA 10171R LPG 8.5kg Heatagas	1	0
6122312	[REDACTED]		TBA 31155R Patio Heater SS C.O	0	0
6122311	[REDACTED]		TBA 10171R LPG 8.5kg Heatagas	1	0

Details View

HIDE

\$130.90

Outstanding Balance

Current	\$0.00
30 Days	\$130.90
60 Days	\$0.00
90+ Days	\$0.00